

## Notice of Action (NOA) – Missing Manual Reference Instructions

06/27/2015

If the notice is otherwise acceptable, but the manual reference is missing, use the append function to add the following phrase:

E&D case action: This action is in accordance with KEESM \_\_\_\_ .

Family Medical case action: This action is in accordance with KFMAM \_\_\_\_ .

Use the following reference numbers associated with the appropriate case action:

Case Action	Manual Reference	
	KEESM	KFMAM
Denial or Closure due to excess <b>income</b>	7430	6410
Denial or Closure due to excess <b>resources</b>	5130	
Denial or Closure due to failure to <b>cooperate</b>	2120	2020
Denial or Closure due to failure to <b>provide information</b>	1212.2, 2121	1211.02, 2020.01
Denial or Closure for failure to pursue <b>potential resources</b>	2124	2020.03
Denial or Closure due to failure to meet <b>residency requirement</b>	2150	2050
Denial or Closure due to failure to meet <b>program requirements</b>	2600	2000
Denial or Closure due to <b>loss of contact</b>	1414.2, 9124	1406.02, 7230
Denial or Closure due to failure to meet <b>disability criteria</b>	2662	
Denial or Closure due to access to <b>health insurance</b>		2413, 2420
Denial due to <b>voluntary withdrawal</b>	1211.10, 1411.4	1210.09, 1404.03
Closure due to failure to <b>pay premiums</b>	2664.5	2440.01
Closure due to <b>client request</b>	1211.10	1210.09
Closure due to <b>death</b>	1432	1423.02
Change in <b>premium</b> amount	2664.5	2440.02
Change in <b>spenddown</b> amount	7532	6512
Change in <b>liability/obligation</b>	8172, 8270, 8320	