

Working Healthy Changes 7/1/09

Example 1: Working Healthy application processed after 7/1/09

Working Healthy application processed on 7/9/09. The Working Healthy premium is \$55.00. On 9/01/09, a **KAECSES WOAL** displays “Working Healthy premium is severely overdue”. The Premium Billing System is accessed to confirm delinquency status.

The screenshot shows a software window titled "Member Details" with a menu bar (File, Edit, Applications, Options). The main area contains several sections of data entry fields:

- Account #:** 302009068313
- Program Name:** Working Healthy
- EIN:** [Redacted]
- Language:** [Redacted]
- SSN:** [Redacted]
- OBE Enroll:** [Redacted]
- Case #:** [Redacted]
- Member Information:**
 - Name:** [Redacted]
 - Address 1:** [Redacted]
 - Address 2:** [Redacted]
 - City:** [Redacted] **State:** KS **Zip:** [Redacted] - 1727
- Responsible Person Information:**
 - Name:** [Redacted]
 - Address 1:** [Redacted]
 - Address 2:** [Redacted]
 - City:** [Redacted] **State:** [Redacted] **Zip:** [Redacted] - [Redacted]
- Group Information (SEHP only):**
 - Group #:** [Redacted] **Group Name:** [Redacted]

At the bottom left, there is a "Next Account #:" field with a "Inquire" button. At the bottom right, there is an "Exit" button. On the right side of the window, there is a vertical menu of buttons: "Financial Inq", "Dependents", "ACH", "EPERS", "Mailings", "Alt Payee", and "Case Info". The "Delinquent:" field is set to "Y". A red arrow points from a text box on the right to this field.

Y= Yes, consumer is delinquent on paying premiums

On the **Member Details** screen, under the delinquent field, 'Y' is displayed. Since the premium is delinquent and timely notice can be given, the Working Healthy case is closed effective 9/30/09. Eligibility for other medical programs must be determined. Being delinquent on a premium does not preclude an individual from being eligible for other programs.

Example 1a: Reinstating Working Healthy Eligibility

Consumer calls on 9/24/09 to report partial payment of premium. The Premium Billing System is accessed to determine if Working Healthy can be reinstated.

Member Details

Account #: 302009068313 Program Name: Working Healthy

EIN: Language:

SSN: OBE Enroll:

Case #: Delinquent: N

Member Information

Name: SA ED J Birth Date: Birth Date

Address 1: 116 13TH ST. Phone: - -

Address 2:

City: State: KS Zip: - 1727

Responsible Person Information

Name: Address 1: Address 2: City: State: Zip: - -

Group Information (SEHP only)

Group #: Group Name:

Next Account #: Inquire Exit

Financial Inq Dependents ACH KPERS Mailings All Payee Case Info

N= Consumer is not delinquent on paying premiums.

On the **Member Details** screen, under the delinquent field, “N” is displayed. The consumer is no longer delinquent.

Financial Inquiry

Account #: 302009068313 Account #: 302009068313

Account Balance: 30.00 Name:

Unapplied Pymts: .00

Last Invoice: 2009/08/30

Premiums Invoices Payments Expenditures Notices

Cash Control Number	Payment Amount	Payment Date	Payment Type	Check Number	NSF Date	Name
21980	10.00	2009/09/21	Check	501	0000/00/00	ONE CONSUMER

Payment Posted	Disposition Amount	Invoice/AR/ Expenditure #	Invoice Month	Monthly Premium	Invoice Status	Create Date
2009/09/24	10.00	P 123456	2009/09	20.00	Paid	YYYY/MO/DD

Exit

Payment Posted date determines if the worker will follow the reinstatement or reopening process.

Payment Type is the date on the check, not the date received by EDS.

On the **Financial Inquiry-Payment** tab the Working Healthy premium reflects payment posted on 9/24/09. Since the premium is no longer in delinquent status and the premium was posted prior to the closure (9/30/09), the Working Healthy case can be reinstated effective 10/1/09.

Example 1b: Reopening Working Healthy Eligibility

Consumer calls on 10/5/09 to report partial payment of premium. The Premium Billing System is accessed to determine if Working Healthy can be reinstated.

Member Details

Account #: 302009068313 Program Name: Working Healthy
 EIN: Language:
 SSN: OBE Enroll:
 Case #: 00002200

Member Information
 Name: SAH EDV Birth Date: Delinquent: N
 Address 1: 116700 13TH ST. Phone:
 Address 2:
 City: State: KS Zip: - 1727

Responsible Person Information
 Name:
 Address 1:
 Address 2:
 City: State: Zip:

Group Information (SEHP only)
 Group #: Group Name:

Next Account # Inquire Exit

Financial Inq Dependents ACH KPERs Mailings All Payee Case Info

N= Consumer is not delinquent on paying premiums.

On the **Member Details** screen, under the delinquent field, “N” is displayed. The consumer is no longer delinquent.

Financial Inquiry

Account #: 302009068313 Account #: 302009068313
 Account Balance: 30.00 Name:
 Unapplied Pymts: .00
 Last Invoice: 2009/08/30

Premiums Invoices Payments Expenditures Notices

Cash Control Number	Payment Amount	Payment Date	Payment Type	Check Number	NSF Date	Name
21980	10.00	2009/09/30	Check	501	0000/00/00	ONE CONSUMER

Payment Posted	Disposition Amount	Invoice/AR/Expenditure #	Invoice Month	Monthly Premium	Invoice Status	Create Date
2009/10/02	10.00	P 123456	2009/09	20.00	Paid	YYYY/MO/DD

Exit

Payment Posted date determines if the worker will follow the reinstatement or reopening process.

Payment type is the date on the check, not the date received by EDS.

On the **Financial Inquiry-Payments** tab, the Working Healthy premium was posted on 10/2/09. The premium is no longer in delinquent status; however payment was made after the closure date of 9/30/09. In order for Working

Healthy to be reinstated, the consumer must pay the entire premium account balance in full.

Two Month Transition Period Example

Example 1: August Working Healthy Review – Premium is current

The August Working Healthy review is received 7/29/09. For July and August Working Healthy reviews staff will use Working Healthy policies prior to 7/1/09. The premium policy for July and August will be the consumer must be current on premiums at review. The Premium Billing System will be accessed to confirm the premium account balance. For a July and August reviews, the premium account balance must be current.

For 7/09 & 8/09 reviews if the account balance is current the Working Healthy case can be authorized.

The screenshot shows a 'Financial Inquiry' window with the following details:

- Account #: 302009068313
- Account Balance: \$55.00
- Unapplied Pymts: .00
- Last Invoice: 2009/06/15
- Account #: 302009068313 (input field)
- Name: (input field)

Below the account details are five tabs: Premiums, Invoices, Payments, Expenditures, and Notices. The 'Payments' tab is active, showing two tables:

Cash Control Number	Payment Amount	Payment Date	Payment Type	Check Number	NSF Date	Name

Payment Posted	Disposition Amount	Invoice/AR/ Expenditure #	Invoice Month	Monthly Premium	Invoice Status	Create Date

An 'Exit' button is located at the bottom center of the window.

On the **Financial Inquiry-Payments tab**, the account balance field reflects a \$55.00 balance. Since the \$55.00 balance is not due until the end of the month, this consumer is current and Working Healthy can be authorized if all other eligibility factors are met.

Example 2: August Working Healthy Review –Premium is not current

For 7/09 & 8/09 reviews if the account balance is not current the Working Healthy case must be closed.

Financial Inquiry
File Applications

Account #: 30200906831: Account #: 302009068313
 Account Balance: \$110.00 Name: _____
 Unapplied Pymts: .00
 Last Invoice: 2009/06/15

Premiums Invoices **Payments** Expenditures Notices

Cash Control Number	Payment Amount	Payment Date	Payment Type	Check Number	NSF Date	Name

Payment Posted	Disposition Amount	Invoice/AR/Expenditure #	Invoice Month	Monthly Premium	Invoice Status	Create Date

Exit

On the **Financial Inquiry-Payments** tab, the account balance field reflects a \$110.00 balance. Since the balance is not current (July \$55.00 premium past due + August \$55.00 current owed), the Working Healthy case is closed. In order for the worker to reinstate or reopen this case, the consumer must pay the premium account balance in full.